

Tokaido Sanyo Shinkansen Reservation APP

Easy and Convenient Shinkansen Travel!

1. Download App

Download the free app from Google Play or the App store.



Service available in English.



Countries and regions (as of November 2017)



United States



Australia



Singapore



Hong Kong

*To download the app, please make sure your registered app store country/region and the app store country where the app is available for download are identical

2. Register

Register your credit card and other details to immediately start using this service.



Credit
Card



※Your purchase (payment) will be completed with your registered credit card.

3. Reserve your seat and purchase the ticket

- Seats may be booked and tickets purchased one month in advance and up to 4 minutes before departure.
- Family or group travel? Book up to six people at once.
- No need to check timetables. Simply select a departure or arrival time to choose your train.
- Want a seat with a view of Mt. Fuji? Find the seat you want on the seat map.

The screenshots show a mobile application interface for train reservations:

- Reserve a train (Step 1):** Shows search parameters: Boarding date (Thu, Oct 5), Time (Around 12:00 Departure), From (Tokyo), To (Hiroshima), and Number of persons (1 Adult(s)). A "Search" button is at the bottom.
- Select train (Step 2):** Shows search results for NOZOMI 31, 33, 111, 35, and 37. Each result includes departure and arrival times, train series, and seat availability (Ordinary or Green). Buttons for "Earlier trains" and "Later trains" are at the bottom.
- Select seat (Step 3):** Shows the selected train (NOZOMI 31) and seat details. It includes a seat map for "Ordinary car.16" at Hiroshima station, with seats labeled 1A through 3E. A "Continue" button is at the bottom.

*The process of making/changing reservations is subject to certain restrictions such as booking desk opening times, etc.

4. Change your reservation

You may change reservations as many times as you like without charge.

5. Pick up your ticket and ride

- No need to line up at a ticket office. Use the credit card that you paid with to collect your tickets easily and quickly at ticket machines in Tokaido Sanyo Shinkansen stations.

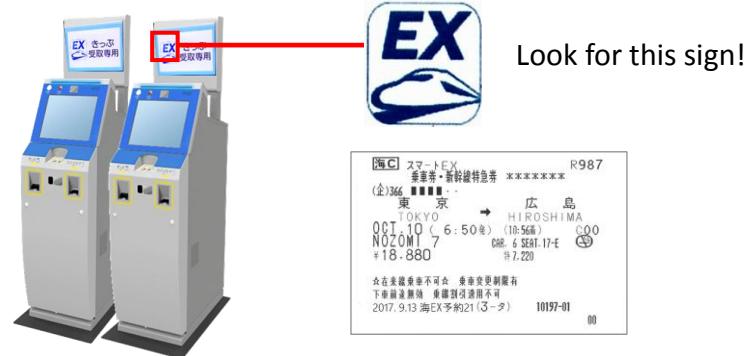


Image of ticket machine and ticket.

Ticket issued with this service will be in both English and Japanese from spring 2018.

6. And more!

- Enjoy full service! Tickets may be booked and purchased for all Tokaido Sanyo line trains, including the fastest NOZOMI, with up to 10 departures per hour during peak times.
- If you have Suica, PASMO or another IC card*, register it along with your credit card to go ticketless.

* Japan's 10 public transportation IC cards accepted.



Note: App service not available in conjunction with Japan Rail Pass and some other products.

- See the website for more details <https://smart-ex.jp/en/lp/app>

